

Instrument Loan Agreement

Terms and Conditions

This agreement outlines the terms and conditions under which **One Education Music (OEM)** provides musical instruments on loan to students enrolled in music lessons through One Education Music.

By submitting a request to hire an instrument from One Education Music, you agree to comply with the following terms and conditions, in addition to our:

- [Privacy Policy](#)
- [Data Protection Policy](#)

One Education Music reserves the right to update these terms at any time without prior notice.

We also reserve the right to decline any instrument hire request or to terminate an existing hire agreement at our discretion.

For any queries or clarification, please contact us at: **music@oneeducation.co.uk**

Interpretation

- **“We”, “us”, “our”**: refers to **One Education Music (OEM)**
 - **“Hirer”**: refers to the parent, carer, or student entering into this agreement
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1. Loan Period & Eligibility

1.1 Instruments are available for loan only after a student has enrolled for lessons with One Education Music. Loans are issued on a first-come, first-served basis, subject to availability.

1.2 Instruments are loaned for up to one academic year. If tuition continues beyond this period, an extension may be requested—see Section 6.

1.3 A lead time of up to two weeks may be required to process loan requests.

1.4 Loans are available only to students receiving instrumental tuition through One Education Music’s Direct Billed programme or attending a One Education Music Centre.

1.5 The following instruments are excluded from this scheme: electric guitar, electric bass guitar, keyboard, piano, and drum kit.

2. Instrument Ownership

2.1 All loaned instruments and accessories (e.g., cases) remain the property of One Education Music and must be returned upon termination of the hire agreement or if the student discontinues lessons.

2.2 The hirer may not sell, lend, or otherwise part with possession of the instrument and must take reasonable steps to safeguard it.

2.3 The instrument and any accessories must not be used by anyone other than the student named in this agreement.

3. Insurance & Repairs

3.1 Instruments are inspected prior to loan to ensure they are in good working condition. Any faults must be reported within 10 days of the start of the hire period. Issues reported after this time will be the hirer's responsibility.

3.2 The hirer is responsible for insuring the instrument for its full replacement value from the date of receipt until its safe return.

3.3 The hirer is responsible for the safe keeping and maintenance of the instrument and any accessories, including repair or replacement costs resulting from loss or damage.

3.4 One Education Music will cover the cost of repairs resulting from fair wear and tear, as determined by us.

3.5 If the instrument or accessories are lost, stolen, or damaged beyond repair, the hirer will be liable for the replacement cost, as of the date the loss or damage is reported. Payment must be made within 28 days of written notification.

3.6 All repairs must be authorised by One Education Music. Unauthorised private repairs may result in additional charges.

3.7 The hirer is responsible for consumables such as strings, reeds, and rosin.

4. Payment

4.1 Instrument hire is provided free of charge for the duration of the student's tuition programme.

4.2 Failure to return the instrument at the end of the hire period will result in a penalty charge equivalent to the instrument's replacement value.

5. Collection & Return

5.1 The hirer will receive an email notification once the instrument is ready for collection. Collection must take place at the scheduled appointment time specified in the email

5.2 At the end of the loan period or upon instruction, instruments must be returned directly to the school or music centre by appointment. Returns via school office are not accepted.

6. Instrument Exchange

6.1 Requests to exchange instruments must be submitted to **music@oneeducation.co.uk** and must be approved by the student's tutor.

6.2 If approved, exchanges are subject to availability and may take up to two weeks to process.

7. Extension of Hire

7.1 Hire extensions may be granted if the student re-enrols for the following academic year. Requests must be submitted in writing to **music@oneeducation.co.uk** at least four weeks before the academic year ends.

7.2 One Education Music reserves the right to refuse any request for extension. If approved, a new agreement will be issued and the current agreement will be void.

8. Termination of agreement

8.1 One Education Music may terminate this agreement if:

- The student stops attending lessons
- There is a breach of any terms of this agreement

8.2 The hirer may terminate the agreement early by notifying One Education Music in writing at **music@oneeducation.co.uk**.

8.3 Upon termination, the instrument must be returned directly to One Education Music. For school lessons, the instrument may be returned to the tutor; for music centre lessons, it must be returned to the centre's administrator.

8.4 The agreement remains in effect until the instrument is returned and officially accepted. A return confirmation will be sent via email.

9. Liability & Indemnity

9.1 The hirer agrees to indemnify One Education Music against any liability arising from misuse, loss, or damage of the instrument.

9.2 One Education Music is not liable for any injury or personal damage resulting from the use or transportation of the instrument.

10. Data

10.1 Personal data provided by the hirer will be used solely for purposes related to this agreement and the instrument hire.

10.2 If data has been previously submitted to One Education Music for another purpose, it may be used in accordance with the original consent provided.

11. Complaints

11.1 Any concerns should first be addressed to the Head of Service. We aim to respond within 7 working days.

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11.2 If the matter is not resolved informally, a formal complaint can be submitted through our [official complaint procedure](#).